

# Our Children Our Future

ALLEN COUNTY SYSTEM OF CARE

## Community Impact



**2017-2018**

**Kylie Riecken**

**Our Children Our Future**

**12/21/2018**

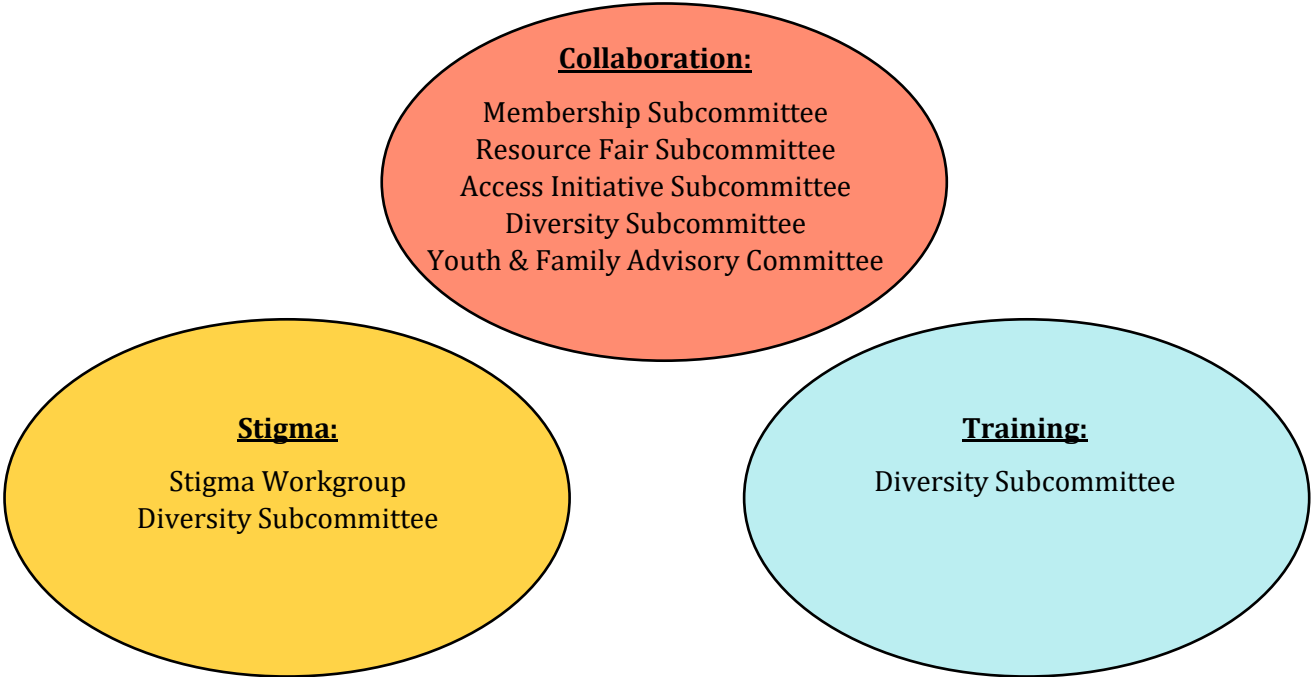


## Mission Statement:

Our Children Our Future (OCOF) is a collaborative community-based network focused on *increasing access to services and resources which promote emotional, behavioral and social wellness* for individuals, youth and families.

In 2018, we are working toward our mission through three focus areas: **Collaboration, Stigma and Training**

We have subcommittees and workgroups who are volunteering dedicated time to address these focus areas in an effort to meet needs, address gaps in services and reduce barriers to accessing services.



Our Children Our Future, the Allen County System of Care meets monthly as a collective group to achieve the group's identified function and responsibilities. Recommendations are discussed and if needed, a subcommittee/workgroup of members is created for more intensive work towards a system issue. The subcommittee members present updates and outcomes to the SOC. Our current structure is below.



Our Children Our Future is a collaborative community-based network focused on increasing access to services and resources which improve emotional, behavioral, and social wellness for individuals, youth and families.

## Collaboration

- Membership**  
Assessing who is not at the table and how to better orient new members.  
Working to make partners highly aware of each other.
- Resource Fair**  
Ensuring providers are aware of each other and the work we each do.  
Ensuring the community is aware of the resources available to them.
- Access Initiative**  
Creating a one-stop-shop access center with a "no wrong door policy" through both onsite and offsite partnerships.
- Diversity**  
Partnering with community organizations to support and promote cultural competency and diversity trainings offered.
- Youth and Family Advisory**  
Bringing youth and family perspective to new policies and procedures in our systems.

## Stigma

- Stigma**  
Establishing ways to highlight, educate, and reduce stigma in our community as it pertains to accessing services, asking for help, and incorrect labeling/myths.
- Diversity**  
Supporting the engagement of a diverse population of community partners.  
Partnering to ensure a broad array of culturally and linguistically competent services are available.

## Training

- Diversity**  
Determining topics of interest of system of care partners. Bringing awareness and training on diversity and cultural competency to the community.

# Monthly Meeting Attendance

Our Children Our Future continues to grow in the number of meeting attendees, new members and new agencies joining System of Care efforts. Each community partner works to be a strong advocate for the expansion of our System of Care to ensure that we have as much representation and thus perspectives from a diverse array of community stakeholders as possible.

## Number of attendees by year

- 2015: 93 attendees (in 6 months)
- 2016: 425 attendees
- 2017: 574 attendees
- 2018: 621 attendees

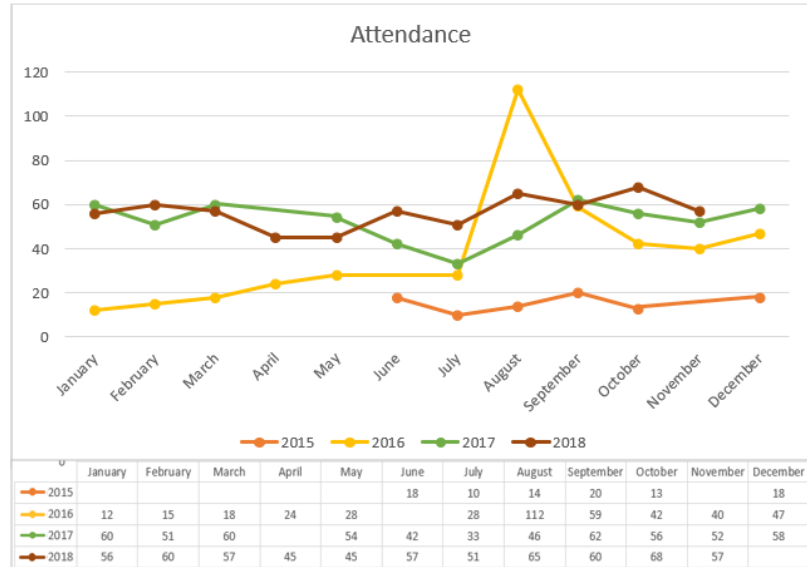
## Number of new members by year

- 2017: 97 new members
- 2018: 72 new members

## Number of new agencies by year

- 2017: 33 new agencies
- 2018: 22 new agencies

\* 2018 numbers are calculated through November



# Policies and Procedures

In an effort to continuously improve our System of Care partnerships, the Voting Member board of Our Children Our Future have updated policies and worked to complete our board.

- Letter of Support Policy 02.2018
- Bylaws Policy updated 03.2018
- Voting Member Structure updated 03.2018
- Filled Open Seats on Voting Member Board 03.2018

# Partner Presentations

Month	Partner Presentation
January	Jeremy Greenlee: Indiana Youth Services Association
April	Sharon Kuhn: Center for Empathy
May	Amy Just and Cameron Shackelford: Youth Services Bureau
June	Rob Parker: Gateway Woods
July	Bonnie Doolittle: Safe Families for Children
August	Colleen Carpenter: STOP Suicide Northeast Indiana
September	Joe Heins: Woodburn Christian Children's Home
October	MaryClare Akers: Drug and Alcohol Consortium
November	Tom Heil: Associated Churches

We implemented Partner Presentations during our monthly System of Care meetings in an effort to learn about individual organizations. Each Partner Presentation is approximately 15 minutes in length and consists of: Who the organization is and the services that they provide, who the SOC representative is and their role within their organization, and how everyone else in the room might be able to collaborate with them. This effort has resulted in multiple new connections, trainings, etc. amongst SOC partners.

# Partnerships

Regional Mental Health Coalition- OCOF is represented in multiple segments of the RMHC. We specifically have been working on a project with the Mental Health segment in which we are mapping out the Pathways to Care for youth, families and individuals for each different system.

Great KIDS Make Great COMMUNITIES- OCOF frequently discusses the training needs of community partners and relays the information to this training organization. We provide a list of training topics, participate in their yearly planning meeting and partner to bring certain speakers and trainings to the community.

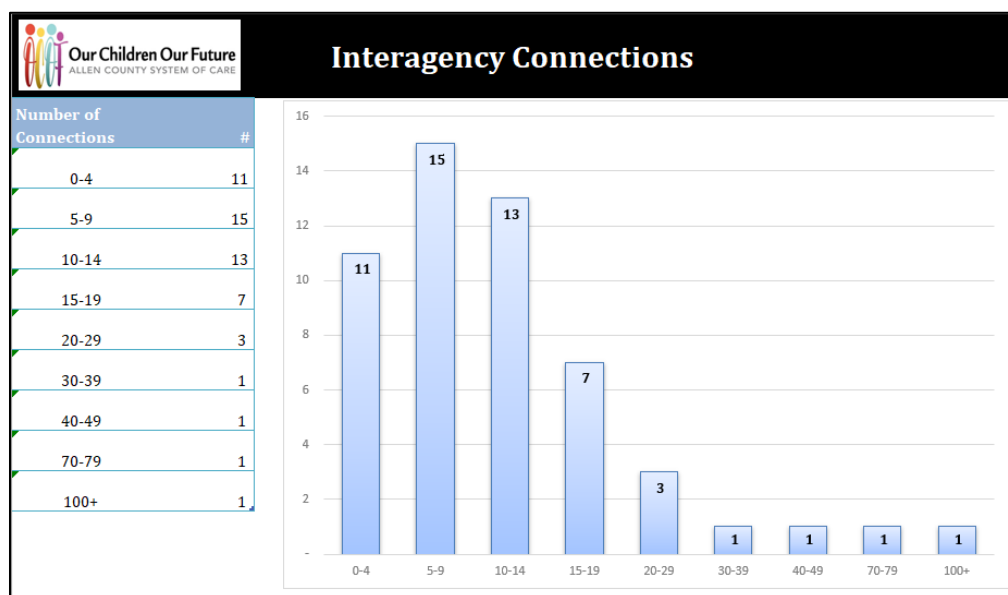
JDAI- OCOF representation is present on the JDAI Steering Committee. We also participated in the Allen County Juvenile Center facility assessment and reporting.

IYI Youth Worker Café- OCOF is considered a Community Partner for Allen County Youth Worker Café events. We participate in the planning of the training topics and offer the reported needs of our community stakeholders, often provide a space for the event, and support and promote the events.

## OCOF Impact Survey Results

In 2018 members of Our Children Our Future wanted to do an assessment of how much we were all working together. We had 55 responses to a survey that addressed topics such as the amount of new connections, formal partnerships and trainings have resulted from System of Care meetings and efforts.

**Number of new connections or introductions you have made through the Allen County System of Care?**

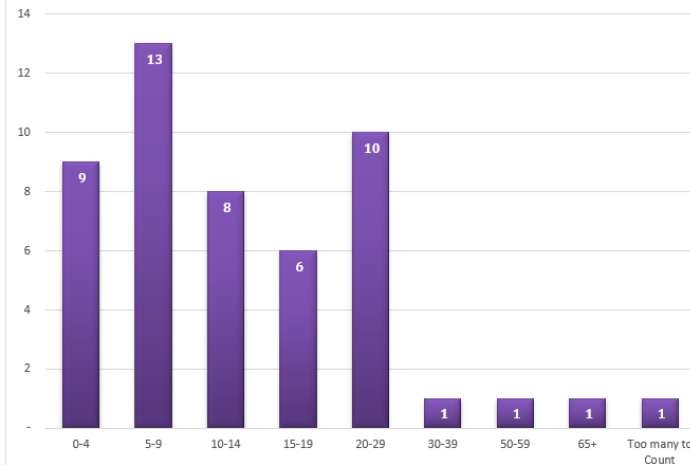


53 partners made at least one new connection or introduction through OCOF



## New Programs or Organizations Discovered

Programs/ Organizations	#
0-4	9
5-9	13
10-14	8
15-19	6
20-29	10
30-39	1
50-59	1
65+	1
Too many to Count	1



**Number of new organizations and/or programs learned about through Allen County System of Care?**

50 partners learned of at least one new organization or program through OCOF

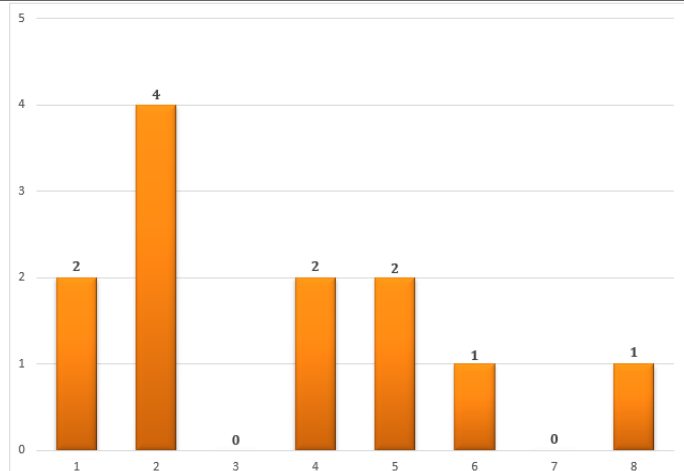
**Number of new formal partnerships (contracts or Memorandums of Understanding) have you made through the Allen County System of Care?**

12 organizations created 26 formal partnerships



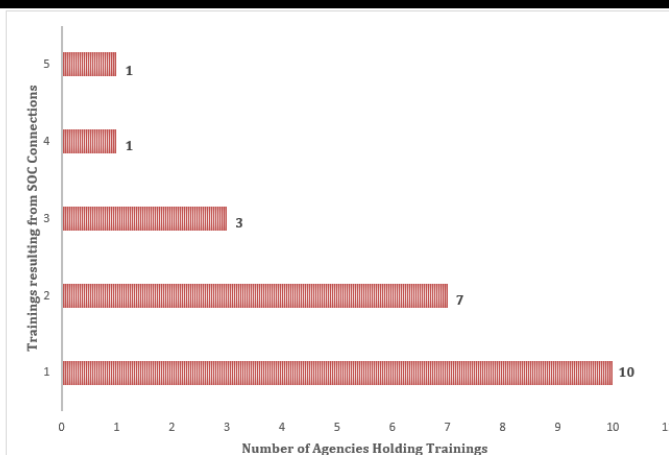
## Formal Partnerships

New Partnerships	#
1	2
2	4
3	0
4	2
5	2
6	1
7	0
8	1



## Trainings or Presentations

Trainings resulting from SOC Connections	#
1	10
2	7
3	3
4	1
5	1



**Number of new trainings or presentations resulted from partners you met at the monthly Allen County System of Care meeting?**

42 trainings/presentations resulted from 22 different partner connections



LookUp is a state-wide website focused on mental and behavioral health and wellness, providing information and resources throughout Indiana. Look Up partnered with DMHA to provide connectivity for System of Care across the state. LookUp enables System of Care in all 92 counties to share their good work with their community, and to share best practices amongst Local Coordinators across the state. In addition to our focus areas we are working collaboratively with all SOC partners to populate and enhance the Allen County landing page on Lookupindiana.org in an effort to provide the most relevant and up to date resources to those in and/or around Allen County. In addition, OCOF lists and promotes all community partner trainings, events, and news stories.

**LOOK up** FIND HELP Topics Students Schools My Community Events Blog Contact

**GET IMMEDIATE HELP**  
CONFIDENTIAL & AVAILABLE 24/7

CALL 800-284-8439  
OR TEXT LOOKUP TO 494949

OR

START A CHAT

**Our Children Our Future**  
ALLEN COUNTY SYSTEM OF CARE

**ALLEN COUNTY**  
Our Children Our Future is a collaborative community-based network focused on increasing access to services and resources which promote emotional, behavioral and social wellness for individuals, youth and families.

**CONTACT US**  
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Home > My Community > Allen County

News Resources County Events

**Mental & Behavioral Health Provider Directory**  
Click on "Find Help" to find mental and behavioral health providers near you.  
[READ MORE](#)

**Allen County System of Care Information**  
Find information about our monthly meetings, policies, members and initiatives.  
[READ MORE](#)

**Wraparound Program Access Site Information**  
Find information on how to access the CMHW and CMHI Wraparound Programs.  
[READ MORE](#)

**Trauma Informed Care Resources**  
COMING SOON!  
[READ MORE](#)

**My Truth Campaign**  
A campaign to highlight, educate, and reduce stigma in our community  
[READ MORE](#)

**Community Resources**  
Find information about additional community resources in Allen County  
[READ MORE](#)

**Opportunities**  
COMING SOON! Find information about Job postings, Volunteer opportunities, etc. here!  
[READ MORE](#)

**System of Care Coordinator Templates**  
Feel free to download these helpful templates as you work through your SOC Coordinator role.  
[READ MORE](#)



# Subcommittee Information

Each Subcommittee is comprised of volunteers from community partners who have an interest in the identified need. Committee chairs are responsible for sending the email invites to the committee or work group, setting up the date, time and location of meetings, bringing an agenda, a sign in sheet, taking or delegating someone to take minutes and sending those out to the group.

The SOC Coordinator does not chair committees if possible but participates in all committees. The SOC Coordinator provides templates for the agenda and sign-in sheets. Meeting space can also be provided if requested. All subcommittees are created based off conversation in the large group SOC meetings.

Below are the committee partners, goals, strategies and outcomes for each committee.

## Membership Subcommittee

### Community Partners:

Ta'nisha Clements (chair)- Park Center  
Audrey Mumma- Mental Health America  
Kim Hollabaugh- Choices Coordinated Care Solutions, Inc.  
Teresa Dorais- Brightpoint  
Monika Buchanan- Crossroad Child & Family Services, Inc.  
Kylie Riecken- SOC Coordinator

### Outcomes:

- A member spreadsheet was created to track all current potential SOC partners
- Increased Attendance
  - See table on page 4
- Orientation Manual was created and is regularly updated
- Topic cards were created and are readily available at monthly meetings
- Family cards were created and are readily available at monthly meetings
- Welcome emails are sent to first time attendees prior to monthly meeting
- A member slideshow with partner organizations and representative pictures was created and shown at each monthly meeting
  - 55 members participating
  - 42 agencies represented
- A suggestion box was created and is readily available at monthly meetings

### Goals:

1. Assess community partners not currently represented within OCOF
    - a. List all current members
    - b. List who is missing
    - c. Divide outreach list to invite new members
    - d. Be strong advocates for all SOC efforts
  2. Orientate new members
    - a. Create and Maintain Orientation Manual
    - b. Send new attendee emails prior to monthly meetings
    - c. Make topic cards available to all members to share suggestions, etc.
    - d. Make family cards available for partners to introduce family partners to SOC
    - e. Create a member slide show for monthly meetings
    - f. Make suggestion box available at monthly meetings
  3. Enhance awareness of partner organizations
    - a. Plan SOC Mixer events
    - b. Schedule monthly partner presentations
- Two SOC Mixers are planned per calendar year
    - 29 attendees at the June Mixer
    - Event sponsors
      - Food = Classic Café
      - Drink = Woodburn Christian Children's Home
      - Venue = Community Foundation
  - Partner presentations occur at each monthly SOC meeting
    - See table on page 4

# Resource Fair Subcommittee

## Community Partners:

Ian Broad-White (co-chair)- Park Center  
Kylie Riecken (co-chair)- SOC Coordinator  
Ta'nisha Clements- Park Center  
Kim Hollabaugh- Choices Coordinated Care Solutions, Inc.  
David Mullins- Crossroad Child & Family Services, Inc.  
Carol Dellinger- Crossroad Child & Family Services, Inc.  
Donlaray Reese- Meridian Health Services  
Ann Bastin- Meridian Health Services  
Andrea Hoy- Department of Child Services  
Jennifer Kuepper- SCAN, Inc.  
Crista Miller- Giving Teens Grace  
Tisha Stotler- Bring It Push It Own It  
Nan Malloy- Early Childhood Alliance  
Windy Cobb- Unity Performing Arts Foundation  
Donna Masterson- YWCA  
Jena Covell- Bowen Center  
Royal Jordan- Fort Wayne Urban League  
Bonnie Doolittle- Safe Families for Children

## Intended Impact:

1. Families leave with a wealth of knowledge of available resources that may benefit their needs
2. Providers leave with a wealth of knowledge of the available resources that may benefit the needs of the clients they serve
  - a. Increased awareness and ability to make referrals to other providers/agencies bridges the gap
3. Families receive items that are given out, including but not limited to socks, underwear, toiletries, gift cards, and safety items for the home
4. Families get to experience free activities and receive a free meal, leaving with memories made with their loved ones

## Goals:

1. Ensure the community is aware of resources available to them.
  - a. Resource Fair portion of the event
2. Ensure that providers are aware of each other and the services offered by one another.
  - a. Resource Fair portion of the event directed at service providers
3. Provide as many basic needs items to community members as we can.
  - a. Grants, sponsorships and donations to purchase items to be given away at event
4. Provide a free, fun night for families to spend today
  - a. Provide giveaways and activities for families at the event as well as a free meal

## Outcomes:

- Number of attendees
  - 2017: 350 in attendance
    - 48 afternoon vendors & 38 evening vendors
  - 2018: 732 in attendance
    - 65 afternoon vendors & 60 evening vendors
- Agencies that contributed to donations in 2018
  - 21 agencies provided donations
  - 8 additional agencies donated socks and underwear
- Number of donations given away
  - 2017: 58 vendor gift cards (other donations were not tracked)
  - 2018: 1412 donations + 68 vendor gift cards
- Socks and underwear collected/distributed in 2018
  - 744 total packages
    - 523 packages of socks
    - 221 packages of underwear
- Sponsorships received in 2018
  - 8 sponsors (Total of \$7,030 in sponsorships)
    - Platinum Level - \$2,500 (1)
    - Platinum Level - media coverage (1)
    - Gold Level - \$1,000 (4)
    - Bronze Level - \$250 (2)
- Grants received in 2018
  - 4 Grants (Total of \$5,000)
    - An additional 800 canvas bags

# Access Initiative Subcommittee

## Community Partners:

Kylie Riecken (chair)- SOC Coordinator  
Melissa Dessaigue- The Summit  
Kim Hollabaugh- Choices Coordinated Care Solutions, Inc.  
Laura Hoffman- Lutheran Social Services of Indiana  
Jena Covell- Bowen Center  
David Mullins- Crossroad Child & Family Services, Inc.  
Ta'nisha Clements- Park Center  
Donlaray Reese- Meridian Health Services  
Colleen Carpenter- STOP Suicide Northeast Indiana  
Maddie Miller- Community Advocate  
Joe Salem- Community Advocate

## Goals:

1. Plan a physical location “one stop shop” Access Center for Allen County with a “no wrong door” policy
  - a. Create a shared vision document
  - b. Secure location and funding to renovate building
  - c. Secure partner to provide “services” portion of the Access Center and funding for this partner
  - d. Create onsite partnerships for agencies that will be located in the building
  - e. Create offsite partnerships in the form of MOU's for agencies/entities that will not be located in the building

## Outcomes:

- Our shared vision has been created, documented and disseminated throughout our community
- Our Access Center will be located in the Lehman Building on The Summit's campus.
- Funding efforts have secured \$501,000 of the needed \$900,000 from The Lutheran Foundation and a local donor.
- OCOF has partnered with Choices Coordinated Care Solutions to provide the Access Center navigation services and management.
- One additional onsite partnership with Parkview who will occupy the other half of the Lehman Building is in conversations.
- Offsite partnerships are currently in conversations
- The following policies for the Access Center have been completed
  - Referrals and Navigation Services Procedure
  - Onsite Partner Communication Policy
  - Collaboration with Onsite Medical Partner

# Diversity & Cultural Competency Subcommittee

## Community Partners:

Susan Crowell (chair)- Autism Society of Indiana  
Ewelina Connolly (chair)- Amani Family Services  
Kim Hollabaugh- Choices Coordinator Care Solutions, Inc.  
Jessica Gervais- Great KIDS Make Great COMMUNITIES  
Donlaray Reese- Meridian Health Services  
Joe Salem- Community Advocate  
Ta'nisha Clements- Park Center  
David Mullins- Crossroad Child & Family Services, Inc.  
Edna Clancy- Department of Child Services  
Irene Paxia- Amani Family Services  
Kylie Riecken- SOC Coordinator

## Outcomes:

- The Diversity Subcommittee of OCOF partnered with Great KIDS Make Great COMMUNITIES to bring the following trainings to the community.
  - Big Mama's Chair – 200 attendees
  - Let's Talk about it – 40 attendees
- OCOF partnered with Indiana Youth Institute to bring the following Youth Worker Café topic to the community.
  - Dealing with Toxic Stress and Trauma in Diverse Family Populations – 50 attendees
- Dismantling Racism- training scheduled for 2019 being offered to both court staff and as a community training
- Diversity Survey

## Goals:

1. Bring awareness and training on diversity and cultural competency to the community
  - a. Assess what is already happening in the community
2. Determine topics of interest of SOC partners
  - a. Engage members to share training opportunities and events
  - b. Align, support and promote these trainings
  - c. Fill the gaps by finding speakers, and put together training days, lunch & learn sessions, etc.
3. Support the Membership Subcommittee in bringing more diversity to the System of Care group
  - a. Evaluation of who is currently involved and communicate the information to Membership Subcommittee and all SOC partners
  - b. Support the engagement of those not currently involved in SOC

**Purpose Statement:** To continually assess the progress of Allen County's current system building and service delivery efforts to ensure a broad array of culturally and linguistically competent services are available and accessible to youth and families.

**Definition of Diversity:** Humans with personal traits, including similarities and differences, a variety of backgrounds, viewpoints, and experiences.

**Definition of Cultural Competency:** Continual process of individual and organizational awareness, knowledge acquisition, recognition of biases, to effectively adapt and deliver services to others.













## Diversity Survey

The Diversity Subcommittee completed an evaluation of the System of Care partners to determine the diversity of members. An assessment of the training needs as well as partner expertise surrounding diversity and cultural competency topics was also completed. This information is being used to direct the planning of future trainings and events.

Age		Race/Ethnicity		Religion/Spirituality	
19-29	10	African American/Black	6	Athiest	1
30-40	11	Caucasian/White	25	Baptist	2
41-51	11	Caucasian/Native American	1	Buddhist	1
52 +	11	Italian	1	Catholic	10
		Irish	1	Christian	12
		Not Stated	10	Lutheran	5
				Methodist	1
Sexuality		Marital Status		Socioeconomic class	
Heterosexual	31	Divorced	2	Upper-Middle Class	1
Not Stated	13	Married	12	Middle Class	25
				Lower-Middle Class	1
Gender		Diverse Ability		Lower Income/Class	3
Female	36	Autism	1	Working Class	1
Male	5	Hearing Disability	2	Not Stated	13
Not Stated	3	Speech Disability	1		
		Writing Disability	1		

**OCOF**  
**Demographics**

### DIVERSITY TRAINING CATEGORIES

- 6  Race and Ethnicity
- 5  Socioeconomic Status/Poverty
- 4  Religion/Spirituality
- 3  Mental Illness/Addiction
- 2  Gender and Sexual Orientation
- 2  Discrimination (race, gender)
- 2  Family
- 1  Affects of Trauma
- 1  Autism
- 1  Community Impact
- 1  Diverse Ability
- 1  Implicit Bias

### **Training Needs Surrounding Diversity & Culturally Competency**

System of Care partners have expertise and can provide trainings in the following areas:

Training Topics
Trauma: Working with Young Children
Second Hand Trauma and Self Care
Positive Parenting
Safe Place Program
Bonding and Attachment
Technology and Ongoing Impact of Technology on Children
Safety Protocols for Parents/Children for Technology
Trafficking
Gender and Sexuality
Cultural Competency/Racial Equity
Developmental Disabilities/Dual Diagnosis
Effects of Generational Poverty at Home and School
Toxic Stress
Substance Use Disorder
Fetal Alcohol Syndrome
Neonatal Abstinence Syndrome Education
Tobacco
Developing Effective Trainings
QPR or other Suicide Prevention Training

# Stigma Workgroup

## Community Partners:

Casey Claypool (chair)- The Lutheran Foundation  
Monika Buchanan (chair)- Crossroad Child & Family Services, Inc.  
Colleen Carpenter- STOP Suicide Northeast Indiana  
Justin Calloway- Road to Recovery  
Jamie Mann- Easter Seals ARC  
Susan Crowell- Autism Society of Indiana  
Donlaray Reese- Meridian Health Services  
Michelle DeArmand- Lutheran Hospital  
Andrea Schrader- Mariah's Journey  
Sharon Kuhn- The Center for Empathy  
Hannah Ewing- Center for Behavioral Health  
Evan Linehan- Center for Behavioral Health  
Natalie McLaughlin- Parkview  
Cara Teders- Parkview  
Kylie Riecken- SOC Coordinator

## Outcomes (Current):

- SOC Stigma Page
  - (<https://lookupindiana.org/mycommunity/allen/resources/my-truth-campaign/>)
- Collaboration with 12 different entities to develop campaign
- LookUp partnership to pay for three videos
- 15 feedback surveys from SOC partners regarding stigma campaign focus
- Two written testimonies for Substance Misuse

## Outcomes (Future):

- Analytics for page views on LookUp Allen County SOC Stigma page
- Video views
- Post shares on social media
- Additional testimonies to be gathered

## Goals & Action Steps:

1. Fight the stigma of accessing services, asking for help and incorrect labels
  - a. Create an overarching message
    - i. Shared vision of theme
  - b. Create a communication plan &
    - i. Videos, articles, facts, posters
    - ii. Social media, partner websites
  - c. Partner with Look Up to implement state-wide
    - i. Disseminate messaging throughout all SOC partner agencies in Allen County
    - ii. Disseminate messaging throughout community
    - iii. Disseminate messaging throughout all of Indiana via SOC Coordinators and coalitions

**Purpose Statement:** Establish ways to highlight, educate and reduce stigma in our community as it pertains to accessing services, asking for help and incorrect labeling/myths.

**Why reduce stigma?** To empower others, yourself and your community by sharing our personal stories.

**Overarching theme:** The Truth About Me (#MyTruth)

### Areas of Focus:

1. Myth Busting
2. You are not alone
3. It's okay to get help

**Our definition of "truth":** Truth is to be viewed as a moral principal, not a confession. Our/My "truth" is being able to say truths about me and have no negative connotation/labeling associated with it.

### Why not use the word "stigma" in the campaign?

We want to be strengths-based and show the value and honor of individuality without negative connotation.

# Youth & Family Advisory Committee

## **Community Partners:**

Maddie Miller (chair)- Community Advocate  
Rob Parker (chair)- Gateway Woods  
Kylie Riecken- SOC Coordinator  
Joe Salem- Community Advocate

## **Goals:**

1. Bring youth and family voice to the System of Care
  - a. Invite anyone to come to SOC meetings
  - b. Relay information to committee to get input
2. Have youth and family input on new policies
  - a. SOC policies should be reviewed by committee
  - b. Partner processes should be reviewed by committee
3. Address needs as stated by this committee
  - a. Needs and barriers assessment within committee
  - b. Create action steps to address these

## **Outcomes:**

- There are no outcomes to report at this time.